

Subject:	Joint Safeguarding Adults Board Annual Report 2017-2018
Reason for briefing note:	To present the Joint Safeguarding Boards' Annual Report 2017-2018 to the Adult Services and Health Overview and Scrutiny Panel
Responsible officer(s):	Dave Phillips and Deborah Maynard, Joint Boards Business Managers
Senior leader sponsor:	Hilary Hall, Deputy Director Strategy and Commissioning
Date:	20 January 2019

www.rbwm.gov.uk



SUMMARY

A joint Safeguarding Adults Board covering Bracknell Forest and the Royal Borough of Windsor and Maidenhead was formed in July 2017. Safeguarding Adults Boards are statutory under the Care Act 2014 and their role is to ensure partner organisations work together and that local arrangements effectively help and protect adults to live safely. The 2017-2018 Annual Report, see appendix 1, details the achievements of the Board over the last 12 months, including the delivery of two Safeguarding Adult Reviews.

1 BACKGROUND

- 1.1 The Care Act 2014 put safeguarding adults on a legal footing for the first time and required Safeguarding Adults Boards to be set up across local authority areas. The purpose was to encourage partner organisations to work together and ensure local arrangements effectively help and protect adults in the local area so that everyone can live safely, free from abuse and neglect.
- 1.2 The Care Act 2014 also required all agencies to promote individual wellbeing with a multi-agency approach to achieving positive outcomes for people who use services. The accompanying statutory guidance - Making Safeguarding Personal – required a change in day to day practice and organisational culture to allow the person who may be at risk to be put in charge of their own life. This requires agencies to listen to the person's voice about what they want and the outcomes that they are seeking from any safeguarding intervention.
- 1.3 The first annual report of the Bracknell Forest and Windsor & Maidenhead Safeguarding Adult Board is at appendix 1 to this report and describes the implementation of the Board's 2017-2018 strategic plan as well as future challenges.

2 DETAILS – 2017-2018 ANNUAL REPORT

- 2.1 At the end of 2016-2017, a decision was taken to merge the Bracknell Forest and Windsor & Maidenhead Safeguarding Adult Boards into a single Board. Whilst this decision was one for the local authorities in consultation with their statutory partners, the matter was discussed in detail by each individual Board and subject to ensuring that a local focus was not lost, both Boards were supportive of the move.

Board composition

2.2 The new Board has grown following the merger which was effective from 1 July 2017. It comprises senior leads from statutory and non-statutory partners and is supported by both local, East-Berkshire-wide and pan-Berkshire-wide sub groups. The Board has an independent chair and meets on a quarterly basis. Member organisations are:

- Royal Borough of Windsor and Maidenhead
- Bracknell Forest Council
- Optalis
- East Berkshire Clinical Commissioning Group
- Berkshire Healthcare NHS Foundation Trust
- Frimley Health NHS Foundation Trust
- West London Mental Health Trust
- Thames Valley Police Local Policing Areas
- Thames Valley Police Protecting Vulnerable People
- National Probation Service
- Royal Berkshire Fire and Rescue Service
- Healthwatch
- Involve
- Berkshire Care Association
- Alzheimer's Dementia Support
- Care Quality Commission
- Radian Housing
- Bracknell Forest Homes
- Housing Solutions

Role of the Board

2.3 The main objective of the Board is to assure itself that local safeguarding arrangements, and partners, act to help and protect adults in the area who meet the criteria set out in the Act, namely that they:

- have needs for care and support and
- are experiencing, or at risk of, abuse or neglect and
- as a result of those care and support needs are unable to protect themselves from risk of, or experience of, abuse

2.4 The Board has three core duties:

- publishing a strategic plan for each financial year setting out how it will meet its main objective.
- publishing an annual report detailing its activities.
- deciding when a safeguarding adult review is necessary, arranging for its conduct and if it so decides, implementing the findings.

Safeguarding Adult Reviews

2.5 The Board completed two Safeguarding Adult Reviews in 2017-2018 which are detailed in Section 11 of the Annual Report. A third review was commissioned during the year and will be reported in the 2018-2019 Annual Report. One Safeguarding Adult Review concerned the care given to a person with learning disabilities at the end of his life. It raised important questions about the awareness of professionals within the learning disability field of issues relating to diseases of later life and of end of life care and prompted the Board to arrange its first, very successful Safeguarding Conference focusing on that issue.

Board achievements and case studies

2.6 Over the past year the Safeguarding Adult Board has:

- Implemented a communications strategy.
- Implemented an escalation policy.
- Piloted the risk framework.
- Developed a newsletter.
- Developed and implemented a new Board website.
- Developed the structure of sub groups.
- Implemented a quality assurance framework.
- Developed and implemented a new safeguarding adult review protocol.
- Implemented two new safeguarding reviews and concluded a third.

2.7 Section 9 of the Annual Report details some case studies which demonstrate Board members' approaches to keeping people safe and the commitment to "making safeguarding personal".

Performance 2017-2018

2.8 Performance in relation to safeguarding concerns, see table 1, shows that the number of concerns recorded in Windsor and Maidenhead is similar to those recorded for the South East and England (per 100,000 population), whereas the number of concerns recorded in Bracknell Forest is much lower. An investigation has revealed that the difference in the number of concerns recorded is primarily due to the method of recording and that all concerns are analysed on receipt before being recorded, with a proportion being dealt with separately through case management or signposting to other services. In Windsor and Maidenhead, there is no initial analysis and all concerns received are recorded as such, although they may be referred to case management or signposted at a later date. The investigation concluded that processes in each local authority are safe with all concerns being dealt with appropriately.

Table 1: Safeguarding performance

	Bracknell Forest	Windsor & Maidenhead	South East	England
Number of safeguarding concerns	369	922	53,490	364,605
Concerns per 100,000 population	404	804	754	839
Concerns progressing to enquiry	76	370	24616	151160
% of concerns progressing to enquiry	21%	40%	46%	41%

3 2018-2019 STRATEGIC BUSINESS PLAN

3.1 The 2018-2019 strategic business plan took account of the issues arising during 2017-2018, the outcome of the Safeguarding Adult Reviews and is focused on the following main themes

- Providing quality assurance and challenge.
- Managing risk.
- Developing the workforce and spreading learning.
- Prevention and raising awareness.
- Communication and community and user involvement.

3.2 Achievement against these themes will be reported in the 2018-2019 Annual Report.